Ex. 1

	THOMAS SERVER V. I ROOF EST MONTONGE
1	UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF VIRGINIA
2	Alexandria Division
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4	THOMAS SEHLER, et : al., :
5	Plaintiffs,
6	: Civil Action No. v. : 1:13-cv-00473-JCC-TRJ
7	PROSPECT MORTGAGE,
8	LLC,
9	Defendant. :
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11	
12	DEPOSITION OF
13	ALLISON D. COUGILL
14	
15	Wednesday, November 13, 2013
16	11:03 a.m.
17	
18	Seyfarth Shaw, LLP 975 F Street, N.W.
19	Washington, D.C.
20	
21	
22	Terry L. Bradley, Court Reporter



1	question until l'm more specific.
2	I just, you know, I'm not a
3	salesperson right now. So are you referring to
4	when I was? Or
5	Q. Is it your claim that you are not
6	currently a salesperson?
7	A. I am not hired as a salesperson, no.
8	I'm a loan originator.
9	Q. And what's the difference between
10	being a salesperson and a loan originator?
11	A. I originate loans. I take loan
12	applications over the phone. I take them in
13	person. I don't go out on the street and sell
14	anything.
15	Q. So it's your position in this case
16	that you are not a salesperson?
17	A. I am not a salesperson.
18	Q. Then why don't you tell me what
19	your
20	how you would define a successful
21	loan officer.
22	A. The ability to build relationships

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with my referral partners. The ability to know my product and how to relate that to my clients' needs for a loan. We have so many different loan products, I need to know every one and how that would relate to what they would specifically need from me.

- Q. Anything else?
- Specifically, computer knowledge, 8 how to, you know, work the software, how to 9 market -- you know, I have marketing materials, 10 So I use those 11 but those are provided to me. 12 marketing materials -- and be truthful, be 13 honest, have integrity, and you know, build relationships. That's what I feel like my job 14 15 is about is being able to build relationships for the clients I do work with so they can 16 refer business back to me for their friends, 17 family, for repeat business, and I think that's 18 19 why I have been successful for the 15 1/2 years 20 I've been in the mortgage business.
 - Q. So would you say that building relationships is the most part of your job?



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1	A. Yes.
2	Q. And so how do you build
3	relationships with people?
4	A. I answer their questions honestly,
5	truthfully, listen to their needs. And when I
6	feel like I understand their needs, I use my
7	product knowledge and my experience to be able
8	to find the right product for them to bring
9	them a mortgage.
10	Q. Well, how do you meet them?
11	A. How do I meet whom?
12	Q. Your contacts. How do you have
13	contacts?
14	A. I have different types of contacts.
15	I have clients that I do loans for, and I have
16	referral partners. So which specifically are
17	you talking about?
18	Q. Let's talk about your referral
19	partners first.
20	A. Okay.
21	Q. So how do you get referral partners?

I market to them through e-mail,

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1	through maybe networking associations.
2	Q. Anything else?
3	(Witness nodded.)
4	About how many referral partners
5	would you say you have?
6	A. Currently?
7	Q. Yes.
8	A. 15, 20.
9	Q. Besides marketing through e-mail and
LO	networking, how else do you obtain referral
11	partners?
12	A. I assume that people through word of
13	mouth, you know, tell
14	If I have a referral partner and
15	somebody else hears that I'm doing a good job
16	for them, that they maybe verbally tell
17	them within the same office.
18	I've been doing it for 15 1/2 years.
19	I just have a reputation that I do my job well.
20	And you know, somebody gives my name to their
21	co-worker, and they might call me.
22	Q. So let's talk about networking. How



1	do you network to get referral partners?
2	A. I used to belong to a networking
3	called BNI Group, called BNI, Business Network
4	International. But I don't any more.
5	Q. How long were you a member of
6	Business Network International?
7	A. Maybe three years.
8	Q. And so you would attend their
9	events?
10	A. A lunch. It was a 1-hour lunch, 1
11	1/2-hour lunch each week.
12	Q. What years were you a member of BNI?
13	A. 2011, 2010, maybe 2009. I'm not
14	sure.
15	Q. So while you worked at Prospect,
16	right?
17	A. Correct.
18	Q. How else do you network to get
19	referral partners?
20	A. That's it.
21	Q. That's the only way you networked?
22	A. That's the only way I networked.



1	can tell you how many open houses I usually
2	did, but not as a result of the Hour of Power.
3	Q. Okay. Well, how many open houses
4	did you usually do?
5	A. I used to do two every month at
6	least at a minimum. They were on the weekends.
7	Q. How long would they last?
8	A. Four hours.
9	Q. Four hours each?
10	(Witness nodded.)
11	And where would they take place?
12	A. Anywhere there was an empty, cold,
13	foreclosed property that the agent didn't want
14	to open that I was able to get into to open for
15	them. They were everywhere all over the
16	Richmond area.
17	Q. So you did these open houses in the
18	Richmond area?
19	A. The greater Richmond area.
20	Richmond, Petersburg. Greater Richmond area.
21	Q. In this lawsuit are you claiming
22	that you when you worked at Prospect Mortgage



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1 that you spent a majority of your time in the 2 office? 3 Yes. Α. 4 Q. And why is that? Because I did. 5 Α. How much time did you spend working 6 Q. 7 in the office when you were working for 8 Prospect? Eight hours, nine hours, ten hours a 9 Α. 10 day. Every day? 11 Q. 12 Almost every day. Α. What percentage of time would you 13 Q. say that you were spending in the office per 14 Percentage of time in the office versus 1.5 the total amount of time that you were working 16 17 for Prospect. 99.9 percent of the time I spent in 18 the office working for Prospect. 19 And how many hours total are you 20 0. claiming that you worked per week for Prospect? 21 22 Α. 50, 60 hours a week.



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1	us a very nice, you know, commission plus a
2	draw. Which we all thought was great
3	compensation for the hours that we worked and
4	the amount of aggravation and stress we had to
5	go through.
6	Q. And so how much were you making per
7	year at IndyMac?
8	A. 80,000, 85,000.
9	Q. And that was based solely on
10	commissions?
11	A. Plus a draw.
12	Q. And you didn't earn overtime pay
13	while you were working at IndyMac?
14	A. Not that I know of.
15	Q. You didn't have to record your hours
16	and report them to anyone?
17	A. No, I did not.
18	Q. Did anybody tell you at IndyMac that
19	you were expected to spend a certain amount of

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A. No.

time outside the office?

- 22
- Q. At some point IndyMac became



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1 Prospect, right? 2 Α. Correct. 3 Do you remember when that was? 0. A year to the day, almost, that we 4 Α. 5 became IndyMac. Sometime around the end of July of 2008. 6 7 And did Prospect take on all the Q. loan officers that were in the IndyMac office? 8 9 Α. Yes. Before we talk about your tame spent 10 Ο. at Prospect, I just want to talk about what 11 12 you've done since you've left Prospect. So you 13 left Prospect in 2011? 14 Α. Correct. 15 Where did you work after leaving 0. 16 Prospect? 17 I worked for Brand Mortgage, Α. B-R-A-N-D, Mortgage. 18 Beginning immediately after leaving 19 Q. 20 Prospect? I resigned one day from Prospect and 21 went to work the next for Brand. 22



1	A. Correct.
2	Q. At any time during your three years
3	at Prospect, did you complain to anybody at
4	Prospect about the commission structure?
5	A. Yes. We all talked about Rick
6	Eaheart. When I resigned
7	Q. Can you hold one second. I just
8	want to get my entire question out.
9	Who did you complain about a
10	commission structure
11	To whom did you complain about the
12	commission structure at Prospect?
13	A. Rick Eaheart.
14	Q. Anybody else?
15	A. Doug Houston.
16	Q. Anybody else?
17	A. Those were who I reported to.
18	Nobody else.
19	Q. Did you ever tell Rick Eaheart that
20	you thought you should be paid overtime?
21	A. No.
22	Q. Did you ever tell Doug Houston that



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1 you should be paid overtime? 2 Α. No. Do you understand that you opted 3 Q. into a collective action in California against 4 Prospect called Sliger versus Prospect, right? 5 I don't know. I just opted into a 6 Α. case, but I felt like I should be fairly 7 8 compensated for my time that I worked there. You understand you opted into a case 9 Q. 10 against Prospect --11 Α. Yes. -- to obtain overtime compensation? 12 0. Fair pay and overtime. 13 Α. What do you mean when you say "fair 14 Ο. 15 pay?" Again, being paid fairly for the 16 Α. hours that I worked and for the amount of work 17

- they required me to do to do my job.
 - Well, if I told you that case was 0. named Sliger, S-L-I-G-E-R, does that sound familiar?
- 22 Α. No.

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1 -- personal Yahoo account to send 2 yourself documents or to send documents to 3 yourself from Prospect? Α. 4 No. 5 You started working for Prospect Q. 6 around July or August 2008, right? 7 Α. Yes. That was about the time that IndyMac 8 Q. 9 transitioned over to Prospect? 10 Α. Yes. Did you work at the Richmond office 11 0. throughout your employment with Prospect? 12 13 Α. Yes. And who was your supervisor in the 14 0. Richmond office? 15 16 Α. Rick Eaheart t. 17 Who was Rick's supervisor? 0. 18 Doug Houston. Α. Eventually your supervisor switched 19 Q. 20 to Arthur Smith, right? 21 Α. Correct. 22 If I told you that was around Q.

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December 1st, 2010, does that sound about 1 2. right? 3 Α. Probably. I was thinking January, so that was probably right. 4 And why did your supervisor switch? 5 Q. 6 Α. I don't know. When Prospect took over IndyMac did 7 0. you have to make any sort of representations to 8 Prospect about your loan production or anything 9 10 about how many referral sources you had? 11 Α. No. Prospect just took on all the loan 12 0. 13 officers that were working for IndyMac? Α. 14 Yes. About how many referral sources did 15 Q. 16 you have at the time? 17 Α. From the time that I became Prospect or IndyMac. 18 19 Yes. At the time that Prospect took 0. 20 over IndyMac? 21 Α. I don't know. 22 Q. Can you estimate?

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1 Α. 25. (Exhibit 4 marked for 2 3 identification.) 4 Q. The court reporter has just handed you what's been marked as Cougill Exhibit 4. 5 Do you recognize this document? 6 7 Α. Yes. 8 And this is your Loan Officer 0. 9 Compensation Plan for when you were at Prospect, right? 10 Α. 11 Yes. And it's dated August 8, 2008? 12 0. 13 Α. Yes. And if you turn to the third page of 14 0. the document where there's a signature where it 15 says "Allison Cougill, Loan Officer", right? 16 17 Α. Yes. And that's your signature? 18 0. 19 Α. Yes. 20 And you've signed this document on 0. July 31st, 2008, right? 21 22 Α. Yes.

1	Q. So if you look at the third page of
2	the document at the top of the third page
3	there's a paragraph entitled, "FLSA Status."
4	Do you see that paragraph?
5	A. I do.
6	Q. And that paragraphs says:
7	"This outside sales position has
8	been deemed exempt based on the requirements of
9	the Fair Labor Standards Act and applicable
10	state law. Employee agrees to comply with the
11	requirements of Prospect Mortgage's Employee
12	Agreement Regarding Outside Sales Activities,
13	including completing a Quarterly Exemption
14	Certification".
15	And by signing the compensation plan
16	you were agreeing with that paragraph, right?
17	A. No, I was not.
18	Q. You were not agreeing with that
19	paragraph?
20	A. That's the paragraph that Rick
21	Eaheart brought to our attention that we didn't
22	agree with but we were told we had to sign this



1	Q. Right. The language right above
2	your signature on the third page of the
3	compensation plan says:
4	"By executing this compensation plan
5	I acknowledge that I have read, understand and
6	agree to all terms and conditions of this
7	plan."
8	And you agreed with that, right?
9	A. Yes.
10	Q. And so you agreed with the plan?
11	A. Yes.
12	(Exhibit 5 marked for
13	identification.)
14	Q. The court reporter has handed you
15	what has been marked as Cougill Exhibit 5. Do
16	you recognize this document?
17	A. Yes.
18	Q. This is the loan officer
19	employment
20	Your Loan Officer Employment
21	Agreement, right?
22	A. Yes.



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1 And the effective date is August 8, Q. 2 2008? 3 Α. I quess. I quess so. 4 Q. And there if you look at the bottom 5 of each page in the right --6 -- bottom right hand corner, there 7 are initials on each page, right? 8 Α. Right. And are those your initials? 9 0. 10 Α. Yes. 11 0. You initialed those pages? 12 Α. Yes. 13 And by initialing these pages you 0. 14 were saying that you had read and understood 15 the terms on that page, right? 16 Α. Correct. 17 And if you look at Page 4 of the 0. 18 agreement, there is no signature where it says 19 "Allison Cougill, Loan Officer". Do you 20 remember signing this agreement? 2.1 Α. No. 22 0. Do you think there is any reason why



1	you would initial the page but not sign the
2	agreement?
3	A. I don't know. Maybe I didn't agree
4	to sign it. I don't know.
5	Q. If you look at the first page of the
6	agreement, there's a paragraph, Paragraph e
7	titled "Duties and Responsibilities". Do you
8	see that?
9	A. Yes.
10	Q. Now, there's a sentence that begins
11	towards the end of that paragraph that says:
12	"Employee understands and
13	acknowledges that in performing duties on
14	behalf of Prospect Mortgage, employee shall
15	comply with the terms of Prospect Mortgage's
16	Employee Agreement Regarding Outside Sales
17	Activities and meet or exceed the minimum
18	performance goals set in the Loan Officer
19	Performance Improvement Plan."
20	Do you see that language?
21	A. Yes.
22	Q. And by initialing this agreement you

1	acknowledge that you've read and understood and
2	agreed with that paragraph, right?
3	A. I was never part of the Loan Officer
4	Performance Improvement Plan.
5	Q. You were never part of the Loan
6	Officer Performance Improvement Plan?
7	A. I was not.
8	Q. But you otherwise agreed to the
9	terms in that paragraph, right?
10	A. Yes.
11	(Exhibit 6 marked for
12	identification.)
13	Q. The court reporter has just handed
14	you what's been mark this as Cougill Exhibit 6.
15	Do you recognize this document?
16	A. Yes.
17	Q. This is the Loan Officer Performance
18	Improvement Plan, right?
19	A. Correct.
20	Q. And if you look at that time 4th
21	page of the document, there's a signature above
22	the name "Allison D. Cougill". Do you see



1	that?	
2	Α.	Yes.
3	Q.	And that's your signature, right?
4	Α.	Correct.
5	Q.	And you signed this document on
6	July 31st,	, 2008?
7	Α.	Correct.
8	Q.	Now on the first page of the
9	Performand	ce Improvement Plan, there's a
10	paragraph	titled "Minimum Standards". Do you
11	see that?	
12	A.	Yes.
13	Q.	And that paragraph outlines the
14	standards	and expectations of loan officers,
15	right?	
16	Α.	Correct.
17	Q.	And by signing this document you
18	agreed to	be subject to those standards, right.
19	A.	Correct.
20		(Exhibit 7 marked for
21	identifica	ation.)
22	Q.	The court reporter has just handed



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1 Status". You see that? 2 Α. Yes. 3 And that paragraph states: 0. "Once the employee receives his or 4 5 her license from the state in which employee 6 will originate loans, employee will be an 7 outside sales position that is exempt from the requirements of the Fair Labor Standards Act 8 9 and applicable states law." 10 You see that language? 11 Α. Yes. 12 0. And by initialing that law you 13 agreed to that language, right? Α. 14 Yes. You agreed your position was an 15 0. 16 outside position? 17 Α. My position was never an outside 18 sales position, but if that's what they wanted 19 to say, that's fine. But I didn't agree to 20 that, but I signed it. 21 0. But Prospect's expectation was you 22 were going to be an outside salesperson, right?



1	Α.	According to this. Yes.
2		(Exhibit 8 marked for
3	identifica	ation.)
4	Q.	The court reporter has handed you
5	what's bee	en marked Cougill Exhibit 8. Do you
6	recognize	this document?
7	Α.	Yes.
8	Q.	This is the Employee Agreement
9	Regarding	Outside Sales Activities, right?
10	A.	Yes.
11	Q.	And if you look at Page 3 there's a
12	signature	above the name "Allison D. Cougill",
13	and you se	ee that?
14	A.	Yes.
15	Q.	And that's your signature, right?
16	Α.	Yes.
17	Q.	And you signed this document on
18	July 31st,	, 2008, right?
19	Α.	Yes.
20	Q.	Now, what did you understand this
21	agreement	to mean when you signed it?
22	A.	I didn't read it to understand it.

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I've done my job the same way for 15 years. So
by signing this agreement, I just signed it so
I could keep my job.

Q. Right. But you -
Even though you had been in the loan industry for a number of years, you were starting with a new employer, right?

- A. Basically.
- Q. When you started with Prospect?
- 10 A. Basically.

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- Q. And so it was reasonable that

 Prospect might have had different expectations
 than your previous employers. Is that right?
 - A. Not to me.
- Q. It wasn't reasonable to you that they have different expectations?
- A. No. Because Prospect Mortgage was

 American Home Mortgage who I had worked for for
 the previous four years and they had never
 changed anything as far as my duties as a loan
 officer. Prospect Mortgage was old American

 Home Mortgage, the same management, the same



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1	person.	
2	Q.	Your own manager told you not to
3	sign the a	agreement, right?
4	Α.	Correct.
5		My manager
6	Q.	There's no question before you.
7		Now, Paragraph 5 of Exhibit 8, the
8	Agreement	Regarding Outside Sales Activities,
9	talks abou	at quarterly exemption certifications.
10	Did you ev	ver
11		Did you ever certify on a quarterly
12	basis for	Prospect Mortgage that your primary
13	duty was o	outside sales?
14	Α.	I've never seen that agreement.
15	Q.	You've never completed a quarterly
16	exemption	certification?
17	Α.	Never.
18	Q.	If you turn to Page 2 of the
19	Agreement	Regarding Outside Sales. Paragraph 4
20	outlines p	procedures for you to contact human
21	resources	if you're unable to comply with the

outside sales exempt duties requirements in the



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position.

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Did you ever contact human resources or the Vice President of human resources and tell them that you were not able to comply with the outside sales exempt duties requirements?

- A. No, I did not.
- Q. Earlier in this deposition you told me that your job as a loan officer was not to sell loans. It was to originate loans. Is that right?
 - A. That's correct.
 - Q. How do you originate a loan?
- A. I either call or get a call from a borrower who gives me all of their information that I have to fill out on an application, and fill that out, and that's an origination.
- Q. So you're position is that filling out a loan application is an organization?
 - A. According to RESPA?
- Q. Well, there are a number of steps that you have to do before you get there, right? Earlier you talked about identifying



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1 products and having knowledge about the loan products that you are offering. Is that right? 2 3 Α. Yes. 4 Q. So you have to match up a loan to the need of the buyer, right? 5 6 Α. Correct. So they have to --7 Q. 8 And you want your --You want that buyer to pick your 9 loan product over a competitor's loan product, 10 11 right? 12 Α. Correct. And you offer a number of different 13 Q. products so you're going o help them try to 14 figure out which ones best fit their needs? 15 16 Α. Correct. And at the end of the day if they 17 0. decide to get a product from you, they're 18 19 buying that product, right? They're not buying it, no. 20 I mean, Α. 21 I don't sell it. There's no cost on it. my job for free. I don't have an origination 22



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fee or I don't charge an application fee or anything so they're not buying anything. 2 You're not doing your job for free, 3 Q. 4 right? You're getting a commission. 5

If I don't get that loan I work for Α. free.

- Well, but your end goal is to get Q. them to buy the loan so that the company can make a profit off of that, right? The company will get --
- They're not buying anything. 11 Α.
- 12 The company will get a revenue from 0. the loan that the buyer eventually gets, right? 13
- Α. 14 Correct.
 - And you get a commission off of 0. that, right?
- 17 Α. Yes.
- So what is the difference between 18 19 that and doing sales?
- I don't have anything to sell. 20 Α. 21 not selling anything.
- 22 Q. Well, how can you say you're not



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selling something when at the end of the day you're trying to get the buyer to choose your product over somebody else's product. that the same thing? Α. I don't have --I have nothing tangible to sell them with like I did a copier going door-to-door and say: Here's my product. Buy it from me. My product is like everybody else's I'm not selling it. I'm just out product. there selling my company, the company itself, an image, my image, my trust, and I do that over a phone call. I have ten minutes to convince a borrower that they can trust me with their information that they're giving me over the phone, their social security number for me to pull their credit, all their asset information. I have to build trust in somebody over a five to ten minute period while I've got them on the phone. That's all I have to sell.

It's just me, my trust, and that's it.

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feel good, they might give me their information 1 over the phone so I can get their application. 2 Then I can do my job to figure out where the 3 information they gave me, what product best 4 5 suits there needs, whether I even have a product that suits their needs or not. 6 So you're selling a service. Is 7 0. 8 that what you're saying? 9 Α. Yes. So you're selling a service, the 10 Q. service of you taking their loan application? 11 12 I'm selling trust in myself so I can Α. 13

A. I'm selling trust in myself so I can sell a service later, I suppose. I'm not selling anything because I don't get paid for it. I don't get paid until it's closed. If that loan never closes --

There's lots and lots and lots of applications that I have take that never close and I never get paid for.

Q. But did end game, I mean, you're bringing in loans with the idea that they're eventually going to be closed, right?



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1	Would you	say you attended at least one a
2	month?	
3	Α.	Yes.
4	Q.	At least two?
5	Α.	I don't know.
6	Q.	At least once a week?
7	A.	No.
8	Q.	Not once a week?
9	A.	No. Not once a week.
10	Q.	But at least one to two times a
11	month?	
12	A.	Yes.
13	Q.	And how long do the closings last?
14	Α.	Anywhere from 30 minutes to an hour.
15	Q.	And where would they take place?
16	Α.	In an attorney's office.
17	Q.	Did you attend open houses when you
18	worked at	Prospect?
19	А.	Yes.
20	Q.	How often?
21	Α.	Before I left Prospect, in probably
22	in 2010 a	nd '11, I probably did one to two a



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1 weekend for the last two years.

- Q. And how long would you spend at each open house?
 - A. At least four hours.
 - O. Could it be sometimes more?
- A. More than four hours?
 - Q. More than four hours.
 - A. It could have been. Maybe if they were busy or if there were traffic through, like a lot of traffic. By the time I got them set up or shut down it might be four or five hours total.
 - Q. And where would those open houses take place?
- 15 A. They would take place in foreclosure 16 listings of agents that were assigned to us by 17 Prospect to work.
- 18 Q. And are those in the Richmond area?
- 19 A. Yes.
- Q. And how far around your office would they be?
 - A. Some would be 30, 35 miles away.



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Some could be a mile from my house. They were on the weekends. So from my house I remember doing one or two in my neighborhood. Most of them were like 15 to 30 minutes away. And so if they're on the weekend you 0. would leave your house in order to --You wouldn't go from the office to an open house? There were occasions when I had to Α. go to the office before to print materials to bring to the open house. So if I had to do that I would run to the office, make copies, make prints, marketing stuff that we had to have filled out and bring to the open house.

- Q. Did you do Home Buyer Seminars when you worked at Prospect?
 - A. Yes.
 - Q. How often?
- A. Maybe once every two months for a while. Not every year. Not every month.
 - Q. And how much time is involved doing a Home Buyer Seminar?



T	A. Two hours. About two to three hours
2	each.
3	Q. And where would those seminars take
4	place?
5	A. Different places. I taught the
6	Virginia housing. It was VHD, a Home Buyer
7	Classes for the military at Fort Lee. That was
8	in Petersburg, Virginia, which is about
9	45 minutes from Richmond. I did that every
10	other month for about a year.
11	Q. So six times you did that?
12	A. Probably.
13	And every now and then we'd have one
14	or two at a church or a real estate office.
15	Q. So that's in addition to these VHD
16	Home Buyer Seminars?
17	A. Yes.
18	Q. And what days of the week would
19	those VHD Home Buyer Seminars take place on?
20	A. The ones I did were particularly
21	Tuesday and Thursday nights from like 5 to 9.
22	Q. The ones that you did at a church or



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1 other places, where were they? They would typically be like on a 2 Saturday morning. Maybe you know, 10 to 1. 3 4 Q. And how often did you do those? Not very often. I probably did 5 Α. 6 three total that I remember doing. 7 Three total while you were working 0. 8 at Prospect? 9 (Witness nodded.) And where would those be located? 10 11 I remember doing one in a church. Α. Ι 12 remember doing several in the real estate 13 office, one of the realtors that I worked with. 14 We did it in their office a couple of times. 15 Are those all in the Richmond area? Ο. 16 Α. Oh, yes. Yes. 17 The ones at the real estate office, 0. 18 was that also on Saturdays? 19 Α. It was at night, after hours, so 20 people could come from after work. 21 Q. So weekdays? After hours on 22 weekdays?



1	Α.	Yes.
2	Q.	How far from your office was the
3	real esta	te office?
4	Α.	It was about 30 minutes.
5	Q.	Did you ever do, when you worked at
6	Prospect,	field visits to your existing
7	referral p	partners? Like real estate offices.
8	Α.	Not that I remember.
9	Q.	Would you do meetings with builders?
10	Α.	I don't work with very many
11	builders.	No.
12	Q.	Would you do presentations?
13	Α.	I did some presentations for one of
14	my real e	state offices a couple of times at
15	lunch. I	did like
16		It's called a Lunch & Learn. Maybe
17	one or two	0.
18	Q.	One or two?
19	Α.	Right.
20	Q.	And how long would those last?
21	Α.	An hour.
22	Q.	And where were those located?

1	Α.	The one I remember doing for the
2	realtor E	xit office in Midlothian. So
3	Q.	And how far is that from your
4	Α.	About 35 minutes?
5	Q.	branch office.
6		Did you ever attend trade shows?
7	А.	Yes.
8	Q.	How often?
9	Α.	Maybe once a year.
10	Q.	And how long would you spend at the
11	trade sho	w?
12	Α.	A couple of hours.
13	Q.	Where would it take place?
14	Α.	Convention Center in Richmond.
15	Q.	How far is that from the branch
16	office?	
17	Α.	20 minutes.
18	Q.	Did you ever attend Chamber of
19	Commerce	events?
20	А.	No.
21	Q.	Did you ever distribute flyers?
22	Α.	Yes.



1	Q. How often?
2	A. Not very often. I usually just
3	e-mailed them to my real estate agents. It had
4	my marketing information on it so they can give
5	it to their prospective clients or something
6	like that. But every now and then I bring them
7	to the open houses.
8	Q. So you would either e-mail them to
9	agents or you would bring them with you to open
10	houses?
11	A. Yes.
12	Q. Did you ever have breakfast, lunch
13	or dinner with any of your referral sources.
14	A. Yes.
15	Q. How often?
16	A. Once every couple months.
17	Q. How long would you spend at each
18	meeting?
19	A. About an hour.
20	Q. All in Richmond?
21	A. Yes.
22	Q. Would you ever have meetings with

November 13, 2013 165

1 | week working on my marketing.

- Q. Earlier in this deposition you testified that you used to belong to a Group called Business Network International?
 - A. Yes.

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- Q. And you belonged to that organization for about three years, right?
 - A. Correct.
- Q. And you would spend an hour and a half for lunch every week?
- A. Not every week. They were held every week, but I couldn't always make it every week because I was just busy in the office doing loan originations or --
 - Q. So how often would you attend their meetings?
 - A. At least twice a month.
- Q. All these meetings that I just mentioned, closings, open houses, Home Buyer Seminars, visits and meetings with realtors, trade shows, those sorts of things, would you agree with me those are all sales activities.



November 13, 2013 166

- 1 A. No.
 2 Q. Why not?
 - A. They're relationship building activities. I didn't have anything to sell to them. I didn't have a trinket to sell. It was all about relationships to me. It's just my opportunity to get in front of somebody that has a similar goal in mind, and that's to meet the client that wants to buy a home. And it's about a relationship. I don't have anything to sell?
 - Q. Would you agree with me that relationship building is important to selling?
 - A. Yes.

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- Q. Now you were selling home residential loans when you worked at Prospect?
- A. I wasn't selling anything. I was originating residential mortgage loans.
- 19 Q. Well, you were offering residential 20 mortgage loans, right?
- 21 A. Correct.
- 22 Q. And what was your production like



November 13, 2013 167

1 when you were at Prospect? 2 Α. Some days it was good and some 3 months it was bad. It was up and down. 4 Q. There were minimum production 5 standards, right? Did think have minimum production --6 Α. 7 Q. Prospect had minimum production 8 standards? Α. 9 Yes. 10 And did you meet those production Q. 11 standards? 12 Α. Yes. 13 Q. How much --14 What was the highest percentage of 15 time you would say that you would spend outside 16 of the office in a week working for Prospect? 17 Α. A half percent. 18 0. A half percent? 19 I was hardly ever out of the office. Α. 20 As far as on a weekly basis during the day, 21 business day of the week, I would go to a 22 lunch, like I said, BNI. That was once a week



November 13, 2013 169

1 -- once a year. On a weekly 2 basis --3 You were doing a number of things 0. 4 outside the office, right? You attended open 5 house. Α. Those were on the weekend. 6 7 You had these Home Buyer Seminars? 0. 8 Α. Those are at night. 9 Are you not counting the time you 0. spent on the weekends when you say you spent a 10 11 half percent of your time outside of the 12 office? 13 Α. Your question was doing --You didn't ask me about the weekends 14 15 or at night when I did them. You just said 16 outside the office, normal business hours. 17 0. Did you think my question was how 18 much time you were spending outside the office 19 in the business week? 20 During business week. Yes. Α. 21 Okay. So if we are not --0. 22 If you are not --



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- Q. Working for Prospect.
- A. Working in what --

3 I'm trying to get to what type of

4 work. I mean, the open houses? Or --

- Q. I'm not limiting it. Anything you
- 6 | did for Prospect.
 - A. How many hours a week?
- 8 Q. Yes. And I'm including the
- 9 | weekends.

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- 10 A. Okay. I don't know. For the three
- 11 | years I worked there I don't know how many
- 12 hours.
- Q. Can you estimate?
- 14 A. On average I would work two open
- 15 houses a month for four to five hours each, and
- 16 | I did that for almost three years. I worked
- 17 | weekends. I worked at night.
- 18 Q. I'm not asking you about --
- 19 A. All those hours.
- Q. I'm asking you about the time you
- 21 | spent outside of the office for Prospect. So
- 22 that includes open houses. That includes the



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November 13, 2013 174

trades shows. That includes the meetings with the realtors. All those things. Give me an estimate of how many hours a week on average that you think you worked outside of the office and outside of your home office? 15 to 20 hours a week. Α. So 15 to 20 hours a week working 0. outside of the office, plus 20 hours a week at home? Yeah. You just told me to include Α. it together. I told you not to include the Ο. No. time that you worked at home. Α. Okay. Here's my average day.

would go to the office. I would work from 8 o'clock till 5 or 6 o'clock. I'd go home. I would spend another four hours at home working. On the weekends I'd go to an open house for four to five hours twice a month. I would go to a trade show once a year, five, six hours. I'd take a realtor to lunch an hour once a month. You add it up.



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- 1 Q. That's --
 - A. That's what I did --
 - Q. That's all?
- A. -- on a regular basis. I worked
- 5 | from, you know, 8 in the morning till 6 at
- 6 | night in the office. I'd go home and work at
- 7 | night. I'd go to the open houses I was
- 8 required to. I taught my Home Buyer Classes.
- 9 | I did whatever. I don't know how to add it up.
- 10 | I didn't keep a time clock. I don't know how
- 11 many hours.

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- I worked on the weekends. I took
- 13 | loan applications on the weekends. I worked
- 14 | all the time for Prospect Mortgage.
- 15 Q. How many face-to-face meetings would
- 16 | you have with realtors in any given week?
- A. Very few. I didn't go face-to-face
- 18 | with my realtors on a weekly basis.
- 19 Q. And how many hours a week do you
- 20 estimate that you were working total for
- 21 Prospect?
- 22 A. Per week?



November 13, 2013

Q. Yes.

- A. 70. 60 to 70 hours week. I just worked all the time.
- Q. Well, tell me what was different about working at Prospect that meant you were working 60 to 70 hours in a week, whereas you were working 40 to 55 hours a week at some of your prior jobs?
- A. I wasn't required to do what Prospect Mortgage asked me to do.
- 11 Q. What was that?
 - A. I was not required to do open houses on the weekend. I was not required to do Home Buyers Marketing. I was not required to, you know, call the agents on the Hour of Power every Friday and then follow up with another conference call to Todd Duncan. I was just able to originate and do my job. But all the hours.
 - Q. You admit that Prospect required you to do open houses, right? On the weekends.
 - A. Yeah. They required.



November 13, 2013 177

And Prospect required you to do Home 1 Q. 2 Buyers Marketing? 3 Α. Yes. And Prospect required you to do Hour 4 Q. of Power to try to get more meetings with 5 people, right. 6 7 Α. Yes. Is there any other reason why the 8 amount of hours you were spending in the office 9 was much larger than at your prior places of 10 11 employment? I don't know. 12 Α. No. So your testimony is that you had a 13 0. home office. Is that right? 14 15 Yes. Α. 16 Do you have a separate room in your Q. home that you dedicated to an office? 17 18 Α. Yes. 19 Did it have a separate phone line? Q. 20 Α. Yes. Did you have a computer in that 21 Q. 22 office?



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1 identification.) 2 Q. The court reporter has handed you 3 what's been marked as Cougill Exhibit 10. Do 4 you recognize this document? 5 Α. Yes. This is a Schedule A of Form 2106 6 0. that you submitted it to IRS with your 2009 tax 7 8 return, right? 9 Α. Yes. And in 2009 you reported in Line 21 10 Q. that you had \$12,503 in business --11 12 -- un-reimbursed employee expenses in 2009, right? 13 14 Α. Yes. 15 And tell me how did you come to that Ο. 16 number 12,503? Again, with my receipts for business 17 Α.

- A. Again, with my receipts for business expenses that the accountant asked me for, including my cell phone bill and my car expenses.
- Q. Cell phone, car, what else?
 - A. Meals, entertainment.



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1	Q. What else?
2	A. And my mileage.
3	Q. Anything else?
4	A. No.
5	Q. If you turn to the second page,
6	which is the first page of Form 2106, you
7	reported \$485 in meals and entertainment
8	expenses in 2009.
9	A. Page 2?
10	Q. On the second page.
11	A. I'm sorry. On the wrong page.
12	Q. Line 5 you reported \$485 in meals
13	and entertainment expenses.
14	A. Yes.
15	Q. And can you tell me what was that
16	for?
17	A. Meals and entertainment. I suppose
18	that was taking somebody to lunch or cup of
19	coffee or things that I had to pay for.
20	Q. Lunch and coffee. Anything else?
21	A. I'm not sure without looking at the
22	receipts, but if they were under that meals and



November 13, 2013 195

entertainment, they must have had a receipt for 1 2 that category. How many lunches do you think you 3 Q. 4 took people on in 2009? I don't know. 5 Α. How much would you spend generally 6 Q. on average on a lunch for a real estate agent? 7 8 Α. \$35 maybe. And how much would you spend 9 Ο. 10 generally for coffee? \$15. 11 Α. 12 If you turn to the third page of the 0. document, that's the second page of the form 13 You reported that you drove 14 2106. 12,649 miles, business miles, in 2009. This is 15 Line 13. You see that, right? 16 17 Α. Yes. And did you in fact drive 12,649 18

Q. And did you in fact drive 12,649 miles for business?

A. I didn't calculate it. I just gave him the odometer reading as I did the year before.



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1	Q. So you didn't actually drive
2	12,649 miles?
3	A. I don't know.
4	Q. So this document, for all you know,
5	is not accurate?
6	A. As far as I know it is accurate
7	because I paid the accountant to be accurate
8	and file my tax returns accurately to the IRS.
9	Q. Well how did you
10	So looking even further, your tax
11	return states on Line 14 that 90 percent of
12	your car use was for business use.
13	A. Because I go to work in the morning,
14	I stay there all day, and then I come home. I
15	drive back and forth to work, and occasionally
16	I go on appointments and I don't drive it
17	anywhere else for leisure. That's it.
18	Q. So you're including commuter time or
19	commuting use into that calculation?
20	A. Commuting to back and forth to work?
21	Q. Yes.
22	A. That's all I do. I go to work all

November 13, 2013 197

1 the time, every day of the week. 90 percent of 2 my time I suppose it's correct that I go to 3 work and I come home and I use my car to go on 4 appointments and whatever else I have to do for 5 work. So that includes commuting time? 6 7 I don't drive to the movies. Α. Ι 8 don't go to lunch with my friends. 9 Your accountant calculated this 0. 10 mileage based --11 -- including the amount of commuting 12 time that you spend using your car? 13 Α. I assume, yes. Look at Question No.18. It asks: 14 0. 15 "Was your vehicle available for 16 personal use during off duty hours?" 17 And you checked "no". Is that 18 right? 19 Α. I didn't check that box. 20 0. You didn't fill out this form so you 21 are taking no responsibility for what's on this 22 form?



November 13, 2013 198

1	Α.	I did not fill this out.	
2	0.	You submitted it to the IRS, right?	

A. My accountant submitted it to the

4 IRS.

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Q. And you didn't review it before you submitted it to the IRS?

A. I signed it.

Q. You signed it without reading it?

A. Yes.

Q. Without agreeing with it?

A. Yes.

Q. Without understanding it?

A. I paid the accountant to do his job, and I expected him to do his job. And if he didn't do it right, he's accountable to the IRS.

Q. So if the IRS comes calling and asking you about this Schedule A on 2106, you're going to say it's the accountant's fault?

A. Yes, I will.

Q. Well, regardless of who filled out



November 13, 2013 199

1 the form, you're representing to the IRS that 2 you spent 12,600 --3 -- that you drove 12,649 miles for 4 business purposes in 2009, right? 5 MR. ZAUN: Objection, asked and 6 answered. 7 THE WITNESS: Yes. 8 BY MS. MURAKAMI: 9 And that's about 243 miles a week, 0. 10 right? 11 Α. You do the math. 12 0. I did the math beforehand. And if 13 you're estimating a 52-week year, that's about 14 243 miles a week. 15 Α. Okay. 16 You don't have any reason to doubt Q. 17 that, right? 18 Α. Right. 19 (Exhibit 11 marked for 20 identification.) 21 The court reporter has just handed 0. 22 you what's been marked as Cougill Exhibit 11.



November 13, 2013 200

1 Do you recognize this document? 2 Α. Yes. 3 This is your Schedule A and Form 0. 2106 that you submitted to the IRS with your 4 5 2010 tax return? 6 Α. Yes. 7 In 2010 reported to the IRS that you 0. 8 spent \$10,783 in un-reimbursed employee 9 expenses. Is that right? 10 Α. Yes. 11 And can you tell me how you reached 0. 12 that number of 10,783? 13 I gave him the receipts for all my Α. 14 business expenses. 15 And what business expenses are 0. 16 those? 17 Α. Those would have included my cell 18 phone bill, my car expenses, meals and 19 entertainment, licensing, anything else. 20 On the second page of Form 2106 you Q. 21 reported that you spent \$848 for meals and 22 entertainment expenses in 2010, right?



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1	A. Yes.
2	Q. That's almost double what you spent
3	in 2009, right?
4	A. Yes.
5	Q. And how did you come to spend almost
6	double on meals and entertainment in 2010?
7	A. I joined the BNI Group in 2010, I
8	believe.
9	Q. So are you saying that you spent
10	money for BNI?
11	A. Yes.
12	Q. How much?
13	A. I don't have the receipts in front
14	of me, but I'm assuming that the fact that I
15	had to purchase my own lunch when I went to the
16	group meetings. We moved from one like an
17	inexpensive diner to a country club that
18	year.
19	Q. So the cost a month was more?
20	A. I didn't eat lunch at the prior

place because I don't normally eat lunch. But

I had to pay for my lunch in 2010 and 11

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November 13, 2013

because we moved to the country club and that included to be able to be sitting at the table I had to purchase lunch.

- Q. On the third page of the document which is the second page of Form 2106 you reported that you drove 10,833 miles in 2010 for business purposes. Did you drive 10,833 miles for business purposes in 2010?
 - A. I don't know.
 - Q. How did you come to that number?
- A. I gave my accountant my odometer reading for the beginning of the year and the ending of the year, and he calculated the business miles.
 - Q. You didn't give him any other information regarding your actual use of your car for business purposes in 2010, right?
 - A. Right.
 - O. So this number is not accurate?
- 20 A. It's accurate to me.
- Q. It's accurate to you because the accountant calculated it?



November 13, 2013 203

- A. Yes.
- Q. But you don't know if that's actually the number of miles that you drove for business purposes in 2010?

5 MR. ZAUN: Objection. Asked and

6 | answered.

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BY MS. MURAKAMI:

- Q. You can answer the question.
- I told you already. I gave him my 9 Α. 10 mileage. He calculated it based on what his 11 knowledge is as a CPA that I can take for my total mileage. And otherwise he would ask me 12 to keep a business log. Every single year he 13 has asked me for my beginning mileage and my 14 15 ending milage, period. That's all he's asked 16 me for.
 - Q. So your accountant just assumes how much time you spent actually?
 - A. I can't answer that question. I can't answer that. I don't know what he assumes and what he doesn't.
 - Q. Either way, you represented it to



November 13, 2013

1 the U.S. Government that you drove 10,833 miles 2 for business purposes in 2010? 3 Α. Correct. 4 Q. And No.18 states: "Was your vehicle available for 5 personal use during off duty hours?" 6 you checked "no". 7 8 I didn't check anything. But he 9 did. He didn't ask me that. He submitted this form on your 10 Q. 11 behalf? 12 Α. Yes. 13 And you should have reviewed it Q. 14 before he submitted it to the IRS, right? 15 Α. Excuse me. You should have reviewed the 16 0. document before you submitted it to the IRS? 17 18 Α. I didn't. 19 You didn't review it? 0. 20 Α. No. I don't know the law. 21 If I --22 Q. There's no question before you.



November 13, 2013 205

1		No. 2 asks:
2		"Do you have evidence to support
3	your ded	uction?"
4		And you checked "yes".
5		Do you have evidence to support your
6	deductio	n?
7	Α.	Yes.
8	Q.	What's your evidence?
9	Α.	My receipts.
10	Q.	Do you have any evidence to support
11	your ded	uction that related to your mileage?
12	Α.	Yes. My odometer reading.
13	Q.	Only the beginning and the ending,
14	right?	For each year.
15	Α.	Correct.
16	Q.	And that's all?
17	Α.	Correct.
18	Q.	You have a house, don't you, on the
19	Rappahan	nock River?
20	Α.	Yes.
21	Q.	When did you get that house?
22	А.	2005.



November 13, 2013 206

1	Q. Do you ever drive your car to the
2	house on the Rappahannock?
3	A. Yes.
4	Q. So given that, then it's probably
5	not accurate to say that you used your car
6	90 percent of the time for business?
7	A. I don't know what's accurate or not.
8	It's not accurate. I didn't make this return.
9	I gave him what he asked me for. He's the
10	accountant. He filed the tax on my behalf.
11	Q. How often do you go to your house on
12	the Rappahannock?
13	A. It varies.
14	Q. Can you give an estimate?
15	A. Once or twice a month.
16	Q. All year?
17	A. Yes.
18	Q. And how far is the house from where
19	you live?
20	A. 90 miles. But I don't always drive
21	my car.
22	(Exhibit 12 marked for



November 13, 2013 207

1 identification.) The court reporter has just handed 2 you what's been marked as Cougill Exhibit 12. 3 4 Do you recognize this document? 5 Α. Yes. This is your Schedule A and Form 6 0. 7 2106 that you submitted with your 2011 tax 8 return? 9 Α. Yes. And in 2011 you reported spending 10 Q. \$13,782 in un- reimbursed employee expenses on 11 12 Line 21, right? 13 Α. Yes. And how did you reach that number? 14 Ο. 15 Α. I gave any accountant my business 16 expenses. And what are those business 17 0. 18 expenses? 19 Α. My cell phone, my car expenses, my 20 meals, entertainment, licensing, expenses, client gifts, closing gifts. 21 22 Q. And on the second page of the

November 13, 2013 208

document, this is the first page of Form 2106, 1 2 you reported spending \$772 in meals and 3 entertainment expense? 4 Α. Yes. 5 And can you tell me what were those meals and entertainment expenses? 6 Those were the meals that I paid for 7 Α. to either get work at my BNI Group, or take 8 9 those BNI ---- meet those BNI people for coffee 10 11 or lunch. On the third page of the document, 12 13 Form 2106, you reported to the IRS that on Line 13 that you drove 9,927 business miles in 2011. 14 15 Is that right? 16 Α. Yes. In fact, the percent of business use 17 18 on Line 14, 75 percent, is exactly the same 19 percentage that you reported on your 2010 20 return as well, right? 21 Α. Correct. 22 So it looks like what your Q.



November 13, 2013 209

1	accountant did is he chose a percentage, then
2	he reported that as your business miles?
3	MR. ZAUN: Objection. Calls for
4	speculation.
5	MS. MURAKAMI: If you know.
6	THE WITNESS: I have no idea.
7	BY MS. MURAKAMI:
8	Q. And you don't have a mileage log for
9	the miles that you drove in 2011, do you?
10	A. No.
11	Q. When you worked at Prospect
12	Mortgage, did you take a lunch break?
13	A. No.
14	Q. You never took a lunch break?
15	A. I won't say "never", but I don't eat
16	lunch during the day.
17	(Exhibit 13 marked for
18	identification.)
19	Q. The court reporter has handed you
20	what's been marked as Exhibit 13. Do you
21	recognize this document?
22	A. Yes.



November 13, 2013

1		Q.	This	was	among	the	documents	that	
2	you	produc	ced to	oday,	right	?			

A. Yes.

- Q. And is this part of your credit card report from American Express?
 - A. Yes.
- Q. And so there are a number of expenses incurred at the beginning of --
 - -- throughout 2011 at a number of restaurants, including Panera Chipotle, Pizza Hut, et cetera?

Can you give me an explanation for those expenses?

A. Yes. Basically the Panera is where we met for the BNI, if we met. The BNI Group consisted of 20 to 25 members of all different professions that we used to meet with. They called it a face-to-face, 30 minute meeting to try to get to know each other better so we could refer business to each other. That was what the BNI Group was all about. So besides having the lunch meeting, we would try to have



one-on-one meetings.

November 13, 2013 211

2 Q. So these Panera meetings are in

3 addition to the lunch meetings that you talked

5 A. Correct.

sometimes --

about earlier?

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Q. Okay. What about the other charges?

A. Just various restaurants where

Obviously, Pizza Hut, this could have been a Lunch & Learn that I did because I provided a pizza. Panera, Chipotle, might have been a meeting I met somebody, again, for a BNI.

Q. Okay. Anything else?

A. Same with Chili's. They're very small charges, so they're probably lunches. We didn't pay for each other's lunches. We just paid for our own.

MS. MURAKAMI: Could I look at that time Document one more time?

So for each of these expenses under bar and cafe in 2011 are you saying that all of



1	Q. How often?
2	A. I took one week off. I think it was
3	in '08 and I went to our river house during
4	the, I think it was July 4th holiday.
5	Q. Okay.
6	A. I worked the entire time.
7	Q. So you didn't actually take off?
8	A. I worked from my house almost the
9	entire week.
10	Q. Any other weeks you remember where
11	you took off?
12	A. No.
13	Q. You resigned from Prospect, right?
14	A. Yes.
15	Q. In October of 2011?
16	A. October 3rd.
17	. 2d or 3rd.
18	Q. And why did you resign?
19	A. Because I worked too many hours and
20	I didn't get paid enough money.
21	Q. Any other reason?
22	A. That was the only reason I resigned.



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I got a better offer for more money and hoped 1 that I wouldn't have to work as many hours and 2 do as many activities as they required. 3 4 (Exhibit 14 marked for identification.) 5 The court reporter has handed you 6 0. 7 what's been marked as Cougill Exhibit 14. 8 you recognize this document? 9 Α. Yes. And this is the your 2008 W-2's? 10 0. 11 Α. Yes. 12 And so in 2008 you received a W-2 Q. from IndyMac where you received \$20,603 in 13 wages tips and other compensation in 2008? 14 15 Α. Yes. And this is income you earned prior 16 Q. to Prospect taking over for IndyMac? 17 18 Α. Yes. 19 And so then the second page is your 0. 20 2008 W-2 from MetroCities Mortgage. MetroCities was a Prospect company, right? 21 22 Α. Yes.



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1 least one? 2 A lunch appointment it looks like Α. 3 with Jane Renger. (Exhibit 21 marked for 4 5 identification.) The court reporter has handed you 6 0. 7 what's been marked as Cougill Exhibit 21. Do 8 you recognize this document? 9 Α. Yes. 1.0 And what is this document? 0. 11 Α. This is a business plan that I may have submitted to Rick Eaheart. 12 Were all the loan officers required 13 Q. 14 to submit business plans? 15 Α. Yes. 16 And would you submit it at the Q. 17 beginning of the year? 18 I suppose. Probably at the end of 19 the year for next year. 20 So like at the end of 2010 you Q. 21 submitted the plan for 2011? 22 Α. I assume. Yes.



1	Q.	And so your goal was to close a loan
2	every 2.5	days. Is that right?
3	А.	Looks like it. Yes.
4	Q.	At the bottom of Page 1 lists a
5	number of	prospecting sources. Can you tell me
6	about tho	se? Who are those people?
7	А.	Those were my referral partners.
8	Q.	Are they all real state agents?
9	Α.	Yes.
10	Q.	Fort Lee No. 1, what does that mean?
11	Α.	Not sure, but that's where I did my
12	Home Buye:	r Classes.
13	Q.	So was it a priority for you to do
14	the Home	Buyer Classes?
15	Α.	Priority? It wasn't a priority, but
16	it was on	part of my business plan.
17	Q.	It was part of your plan to do the
18	Home Buye:	r Seminars?
19	Α.	Correct.
20	Q.	At Fort Lee?
21	Α.	Right.
22	Q.	If you look at the second page of

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1 Exhibit 21, at the bottom of the page you note 2 a number of tools, right? 3 Α. Correct. 4 Q. And part of your goal was to meet 5 with two agents weekly for HBM Dialing For 6 Dollars? 7 Α. Correct. 8 Q. What is Dialing For Dollars? 9 Α. Hour of Power. 10 Hour of Power. Just another name? Q. 11 Α. Yes. 12 So you had a goal to meet 0. face-to-face with two agents weekly? 13 Α. 14 Correct. 15 0. And you had a goal to do four to six 16 monthly open houses? 17 Α. Correct. 18 0. Did you actually do four to six 19 monthly open houses? 20 I don't know. I don't remember. Α. 21 Every month varied. It depended. 22 We did the open houses on the foreclosed



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1 (Exhibit 22 marked for identification.) 2 3 The court reporter has handed you Q. what's been marked as Cougill Exhibit 22. Do 4 5 you recognize this document? 6 Α. Yes. 7 This is also among the documents 0. 8 that you produced to us today, right? 9 Α. Yes. 10 Can you tell me what the document 0. 11 is? 12 Α. This is just a notification that one of the loans that I had in the pipeline closed 13 14 successfully, and that is the funding amounts. 15 So this is just an automatic e-mail Ο. 16 that you get once a loan is closed? 17 Α. Yes. It came out of the system they 18 used, the production system, operation system. 19 So it was automatically generated once the loan 20 reached certain stages of the process and once 21 it funded it was automatically sent to us in an

e-mail with the steps that they wanted us to



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1 follow to leverage, again, more contacts. At the bottom of the e-mail under 2 "Other Things to Remember" there are five 3 4 things listed. Questions listed there, right? 5 Correct. Α. It looks like there are questions 6 Q. 7 that the company is asking you to think about. 8 Is that right? 9 Α. Correct. 10 And the third question asks: Q. "How much time I'm spending 11 12 prospecting versus desk sitting." 13 Do you see that? 1.4 Α. Yes. 15 And what do you interpret that to Q. 16 mean? 17 How much time I spend prospecting Α. versus desk sitting. Doing what they used to 18 19 call -- there's a term for it that they had --20 means what activities am I doing to drive 21 business, you know, to close loans versus just



sitting at your desk doing nothing.

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1 | with but had to sign anyway.

- Q. Except For the Employment Agreement and the Outside Sales Agreement, right? Which is what you received in writing.
 - A. Correct.
- Q. Ms. Cougill, nobody told you there were a certain number of hours you needed to spend in the office, right?
- A. Nobody told me there were a certain number of hours I had to spend in the office?
 - Q. Right.
- 12 A. No.

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- Q. No one told you that you had to be at your office at 9 or 8 or whatever time you arrived at the office?
- A. No other than the calls we had with,
 you know, the Todd Duncan's, the Hour of Power.
 - Q. Other than the scheduled meetings and trainings?
 - A. Yes.
- Q. But you didn't have set office



hours?